

Annual Service Agreements for Gearboxes

Proper Prior Planning, Prevent Poor Performance.

Introduction

ME Production is proud to introduce our comprehensive service agreements, meticulously crafted to ensure the ongoing and reliable performance of our customers' plants. These agreements are strategically implemented during specific periods of the year, typically preceding peak seasons, with the singular goal of optimizing plant performance while minimizing spare part and utility consumptions.

As a valued customer with a service agreement, you are entitled to an exclusive 5% discount on all spare and wear part purchases (excluding Freight and handling). This concession is made possible by our efficient service execution department, which excels in scheduling on-site interventions in advance, significantly contributing to our meticulous resource planning.

Our commitment extends to providing services within a 5-year agreement, encompassing the following benefits. Additionally, if you choose to invest in a PLC upgrade, MEP can further enhance your experience by offering an extended warranty period on newly sold gearboxes or those newly major overhauled in ME Production's workshop. This value-added service underscores our dedication to ensuring the longevity, reliability, and efficiency of your equipment.

At ME Production, we stand as your trusted partner, committed to delivering unparalleled service excellence and contributing to the seamless operation of your plant.

Customer Benefits

- **Cost Savings:** Enjoy a reduced day rate for our service compared to our standard charges during all planned visits.
- **Discount Advantage:** Avail a 5% discount on all spare parts and consumables necessary for your plant's operation.
- **Annual Plant Check:** Ensure the ongoing health and quality of your plant with our thorough annual inspection.
- **Precision Maintenance:** Rest assured knowing that necessary parts will be changed as per the manufacturer's manual requirements.
- **Employee Involvement:** Engage your staff in plant operations through specialized training to maintain the optimal condition of your facility.
- **Preventive Maintenance:** Mitigate the risk of breakdowns and equipment failures through our proactive preventive maintenance measures.
- **Strategic Advisory:** Receive expert advice on critical parts to keep in stock for optimal plant management.
- **Comprehensive Reporting:** Following each visit, gain insights into your plant's current status, potential risks/issues, parts due for replacement, and suggested upgrades.
- **Extended Warranty Option:** Inquire about the possibility of an extended warranty tailored to your specific gear type.

Service rates

Scope	Service Agreement Program	No Service Agreement holders
Annual On-site service visit (audit, maintenance, training & emission control sensor calibrations incl certificates)		Official Service Pricelist applicable
Regular tariff	115 EUR/hour	
Overtime 1	140 EUR/hour	
Overtime 2	160 EUR/hour	
Remote Process Management (On-line data historic access)		
Remote Support	7.800EUR/vessel	
Spare parts discount advantages	5%	
Spare parts for 5 years operation included	Yes	
Payment terms	Net30	

Why Choose Us

- **Product Maker and Designer:** The Mekanord brand is part of ME Production's portfolio, and thus the design and production expertise is readily available.
- **Proven Expertise:** A 40+ year history of successful projects and satisfied customers showcases our unparalleled expertise in marine reduction gearbox service.
- **Customized Solutions:** Tailored services to suit the unique needs and operational requirements of your specific vessel.
- **Cost-Effective:** Competitive pricing and transparent cost structures to ensure maximum value for your investment.
- **Quick Response:** Understanding the time-sensitive nature of the maritime industry, our rapid response team is ready to assist you at any time.
- **Compliance:** Strict adherence to industry standards and regulations, ensuring your gearbox operations align with maritime safety and environmental requirements.

Secure the operation of **your** marine reduction gearboxes together with **ME Production**.

Contact us today at service@meproduction.dk to schedule an assessment and let us elevate your vessel's performance while ensuring its reliability and safety.

Your success is our priority.