

Service terms & pricelist

Year 2025

	Customers without service agreements (ad hoc visits)	Customers with service agreements
On-site service visits (audit, maintenance, training etc)		Service agreement to be offered incl benefits on savings between 13-35% on our services and discount on spare parts. Please reach out to; Mekanord Marine Gear: service@meproduction.dk ME Production SOx scrubbers: scrubberservice@meproduction.dk
Regular tariff	145 EUR/hour	
Overtime 1	170 EUR/hour	
Overtime 2	210 EUR/hour	
Process Management (On-line real time reactive&proactive remote support)	Not available	
Spare parts advantages	List prices	
Payment terms	Advance payments	

Minimum 12hours per day is charged.

Regular tariff: For the first 8 hours in normal working hours.

Overtime 1: For the first 2 additional hours.

Overtime 2: For additional hours exceeding 2 hours.

Weekend work and work on public holidays is strictly per overtime 2 tariffs.

Travels: Travel time and waiting time 115 EUR per hour, actual time spend, min. 12 hours days. Daily allowance to be included of 115EUR/day. Driving by car will be invoiced with 1,0 EUR/km. Flights and hotel to be invoiced actual costs +10% administration fee.

El-and Automation daily fee is 1800EUR.

Warehouse and shipping fee out of office hours is 550EUR.

Minimum order is 500EUR.

Preparation service fee is invoiced with 550EUR per job.

Ex works fee 55EUR.

Spare parts returned will be deducted 20% in handling fee. Returned parts must be in un-used condition.

MEP reserve our right in any case MEP find reasonable to invoice all support with following fees:

- Start-up fee; 450EUR.
- Hourly fee; 400EUR (per commenced hour).

The travel days will be counted from the departure airport to arrival at the same place.

Sickness days are considered as unemployed days.

MEP will arrange in account to customer: (added 10% administration fee)

- Booking of flights and initial coverage of engineers travel expenses.
- Engineer's lodging in moderate first class hotel.
- Local SIM card to be provided to engineer upon arrival.

Customer must provide:

- Airport pickup by either taxi or local agent.
- Access to internet on board vessel.

Rates, terms and conditions are subject to change.